

Responsible Alcohol Serving Plan
Epic Brewing Company
825 S State Street

Responsible serving general plan:

1. All staff members who serve alcohol to patrons must have a current Tips certification.
2. We do not offer special pricing or volume discounts.
3. Our guest to server ratio is never greater than 14-1, which allows for close monitoring of consumption.
4. Only valid, unexpired forms of ID will be considered: Passport, State issued driver's license or state ID, active military ID with date of birth and a photo.
5. The Tavern will have only one entrance. There will always be a staff member working at the entrance checking the ID of every patron entering the premises.
6. There will be at least 2 to 3 staff members working at all hours.
7. Staff will work as a team to monitor security and be encouraged to call the police if needed.
8. Security cameras will be installed on the premises.

Overserving alcoholic beverages to customers:

1. Staff members are trained to recognize the cues of intoxication.
2. When intoxication is recognized alcohol service will be discontinued and water will be given if they didn't have it already.
3. The staff member will explain to the guest that we can no longer serve him/her alcohol.
4. The guest will be given their check and offered a cab home.
5. Management will guarantee gratuity to the staff member if the guest decides to not leave a tip after being denied service.
6. If an intoxicated guest denies a cab, and the staff member feels he/she shouldn't drive, staff members are encouraged to get a car description, license plate number and report it to law enforcement immediately.
7. Any incidents will be reported in the daily manager log that is distributed to management and owners.

Serving alcoholic beverages to guests who are actually, apparently or obviously intoxicated:

1. Guests who arrive intoxicated will be denied service and asked to leave.
2. For guests who become intoxicated during their visit, service will be discontinued and water will be given, if they didn't have it already.
3. The staff member will explain to the guest that we can no longer serve him/her alcohol. The guest will be given their check and offered a cab home.
4. Management will guarantee gratuity to the staff member if the guest decides to not leave a tip after being denied service.
5. If an intoxicated guest denies a cab, and the staff member feels he/she shouldn't drive, staff members are encouraged to get a car description, license plate number and report it to law enforcement immediately.
6. Any incidents will be reported in the daily manager log that is distributed to management and owners.

Serving alcoholic beverages to minors

1. We ID everyone who enters the premises.
2. We do not accept a handful of IDs from one guest saying their friends are outside. We ensure that there are the correct amount of IDs and the IDs match the individuals.
3. Minors will be denied service and asked to leave.
4. When inspecting an ID, we look for cues that might indicate the ID is fake.
 - a. Those indicators might include, but are not limited to:
 - i. Guest's inability to answer questions about ID information
 - ii. Avoiding eye contact
 - iii. Appearance of being uncomfortable
 - iv. ID information that does not match the guest description
 - v. General appearance and feel of ID
 - vi. Generic or incorrect holograms
 - vii. A picture that does not match the guest
 - viii. A signature that appears to be a font instead of handwritten
 - ix. Extra careful inspection of out of state and out of region IDs
5. Any incidents of minors attempting to purchase alcohol will be recorded in the daily log that is distributed to managers and owners.
6. Any staff member who passes a sting operation will be rewarded \$100.